### ACPHIS Discussion: Overview of

# ACS Accreditation of IS Programs

Agenda: Review the ACS approach to accreditation and see how it applies to IS programs

Consider typical issues that arise in IS Accreditation and provide feedback to the ACS



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Disclaimer: I'm not speaking on behalf of the ACS.

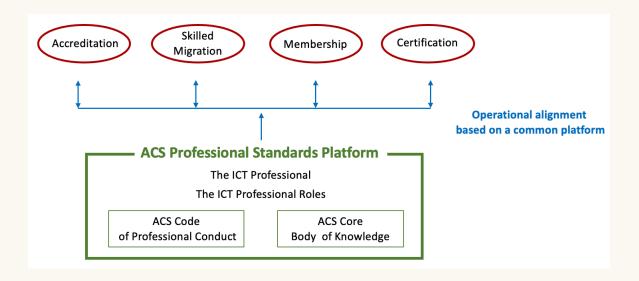
This presentation is based on current published material and my last 7 years working with the ACS on accreditation and professional standards.

My role with the Professional Standards Board finished last December.

# The Context of ACS

Professional Standards: The ACS is professional society for ICT in Australia (member of Professions Australia, Seoul Accord, IFIP-IP3, etc.)

ACS standards setting and assessment activities are governed by its **Professional Standards Board** with committees and integrated into a **Professional Standards Platform**.



# ACS Accreditation Principles

Purpose of Accreditation: To improve the professionalism of the ICT industry by working with Higher Education Institutions to develop Programs which produce professional ICT graduates.

#### **Accreditation Design Principles:**

Approach: Developmental rather than compliance

Respect for the autonomy of education providers - no prescribed curriculum

Criteria: Transparent, equitable & explicit, so minimising bias

Grounded in the HESF & AQF (does not duplicate TEQSA's criteria)

Seoul Accord & International comparators

Authentic: Evaluation is based on primary sources rather than PR

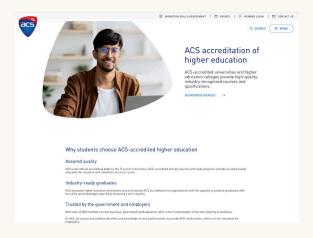
Application: Parsimonious (submission may be <5 pages for a program)

Provides online access to materials (CMS, LMS, ...)

Case Manager support

### ACS Accreditation Website

just google <u>acs accreditation</u>



#### Useful Background Documents:

Accreditation Guide Register of Accredited ICT Programs (Accreditation Annual Report 2022)

#### **Professional Standards Platform:**

Core Body of Knowledge
Code of Professional Conduct

#### **Accreditation Manual:**

**Volume 1: Accreditation Process** 

**Volume 2: Accreditation Criteria** 

Volume 3: Application Template

### Accreditation Criteria

- 1. the Institution using ICT discipline-specific criteria within the HESF
- 2. the Program using ICT discipline-specific criteria within the AQF
  - 2.1 Program Design Criteria
  - 2.2 Skills for a specified ICT professional role (EU c-CF, SFIA)
  - 2.3 Knowledge Criteria:

Professional knowledge and skills (CBoK)
Breadth of ICT knowledge (CBoK)
Depth of knowledge in a particular field of ICT

(ACM, Disciplinary Bodies of Knowledge)

2.4 Application of knowledge and skills

Let's have a look at the criteria in practice, using the application form (Vol 3)

# 1. Institutional Criteria

Institutional commitment to ICT education
Place of the school in the university

ICT academic leadership - professorial level staffing - expect 6+ EFT, 3 in the area of program focus staff qualifications - both ICT and educational currency (cpd) & engagement, relevant research

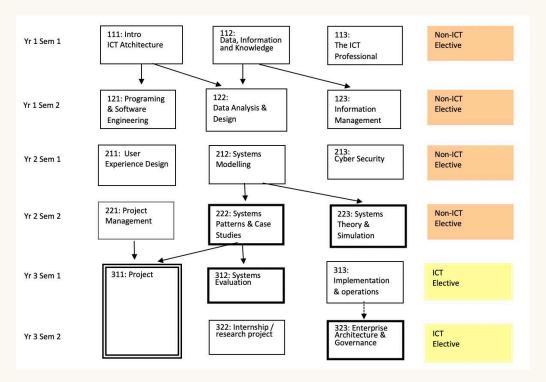
Technological resources for ICT education Industry-grade software

Monitoring, Review & Improvement ICT Industry Advisory Board

# 2.1 Program Design Criteria

Program Title - Testamur identifies program as a part of the ICT field Program Objectives - Relevant to the ICT field

### Program Structure & justification



- 1.5 EFTSL of ICT
- ICT knowledge built through program to an advanced level

## 2.2 Skills for a specified ICT Professional Role

Identify a role that a graduate can perform professionally Demonstrate an understanding of the role (skills required, etc) Show how the program develops the necessary skills

### SFIA (May 2023 update)

#### Generic Business Analysis job descriptions

Generic job/role descriptions (referencing BABOK v3 and SFIA v8) for the following:

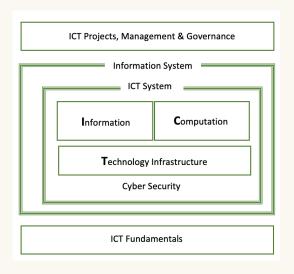
- Business Analysis Practice Lead
- Senior Business Analyst
- Business Analyst
- Trainee/Apprentice Business Analyst

The template describes...

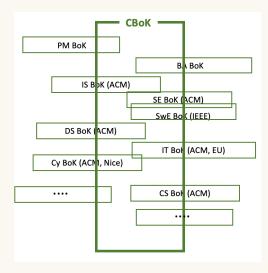
- Job purpose
- Job responsibilities
- Minimum requirements for the role
- Education and qualifications
- Mapping to BABOK knowledge areas, SFIA skills and levels
- Illustrative mapping to organisational behaviours/values

## The Basis of Accreditation Knowledge Criteria: CBoK

### Specifies (a) the concept of the ICT Profession and an ICT Professional



(b) Areas of Core ICT Knowledge



(c) Relationship with disciplinary BoKs

#### **Information Systems**

- Analysis of human activity systems, ontological modelling, specifying organisational and external context of computing systems, impact and user experience analysis
- Integration of systems components into coherent socio-technical systems
- Types of application: organisational operations (transaction processing, executive information systems), simulation and decision support, information management (digital document (text, video, sound, image) creation, storage, communication and information retrieval), knowledge management, digital platforms and markets
- User experience: interface design, physical and cognitive ergonomics
- Application context where specifically linked to ICT: Domain attributes (e-health, e-business, transport and logistics, agriculture, e-government, etc), language and cultural factors, users work practices and organisational contexts

# 2.3 Knowledge Criteria

**Professional** 

#### ICT Knowledge: BIT (Information Systems) Information & Data Science & Engineering Computational Science & Engineering Show where CBoK knowledge is explicitly taught and assessed in mandatory subjects. Use the following levels of assessment: Working Individually & Teamwork ICT management & governance levels of knowledge 1. Introductory - teaches and assesses conceptual level The Professional Practitioner Professional Communication knowledge, student able to discuss the topic, recognise cases and examples ('know-that' - Bloom levels 1 & 2) Application Systems ICT Fundamentals 2. Intermediate - assesses application of concepts, students able ICT Infrastructure to use knowledge to perform a task and explain it Cyber Security Impacts of ICT ICT Projects ('know how' - Bloom level 3) 3. Advanced - assesses reflection, students able to analyse and evaluate ('know-why' - Bloom levels 4 & 5) ICT Knowledge Mandatory Subjects v Professional Core In-depth Types > 111: Intro to ICT Architecture 1 1 1 112: Data Information and Knowledge 2 1 113: The Digital Professional 2 2 2 121: Intro to Programming & Software Engineering 2 122: Database Design 3 1 123: Information Management Systems 1 1 211: Systems Modelling 2 2 2 IS subjects 212: CyberSecurity 2 213: Human-Computer Interaction 2 221: Systems Theory and Simulation 2 2 3 222: Systems Design Patterns and Case Studies 2 2 223: ICT Project Management 3 2 311: Business Analysis Project (double unit) 3 3 3 3 3 312: Systems Evaluation 3 3 313: Implementation and Operations 3 322: Internship or Research Project 3 3 3 323: Enterprise Architecture & Systems Governance 3 3

knowledge areas

esp. re In-depth & the Seoul Accord

In-depth

See Vol 2 for details,

Types of knowledge

# 2.4 Application of knowledge and skills

Integration of the programs components to produce coherent knowledge

Development of knowledge through the program to an advanced level

Application of the knowledge to the professional role (capstone / internship)

General preparation for Professional Practice.

# Summary: Accreditation Criteria

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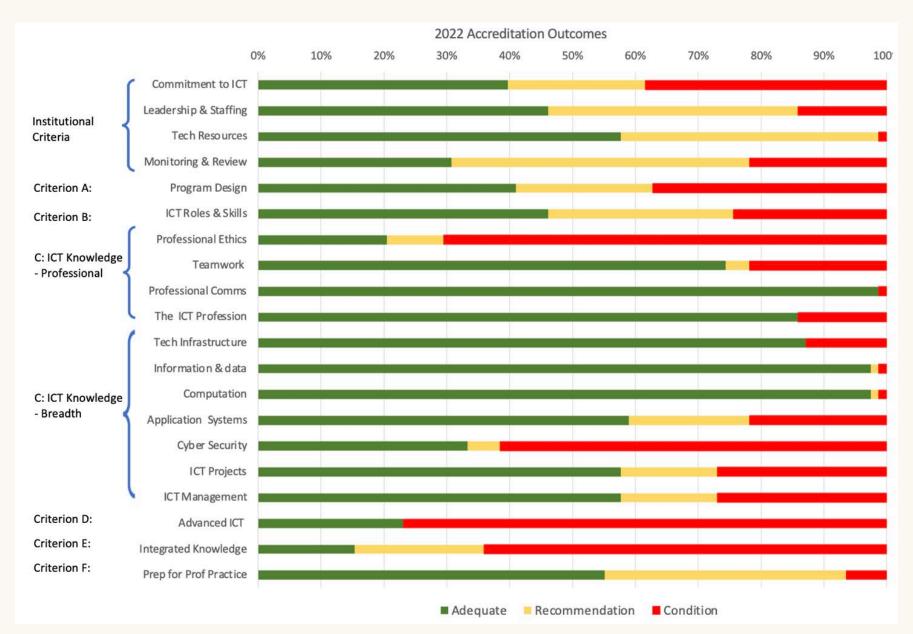
(ACM, Disciplinary Bodies of Knowledge)



2.4 Application of knowledge and skills

Let's conclude with a look at Issues that arise in accreditation

### General Accreditation | ssues 2022 (a covid year)



# Specific Accreditation | ssues with |. S. Programs

#### 1. the Institution

Lack of profile for the IS discipline within the university

Low staff numbers

#### 2. the Program

Volume of ICT - 12 ICT subjects are needed for a program to be an ICT program

Breadth - patchy coverage of the ICT field (CBoK), cybersecurity often missing

In-depth - advanced level of knowledge needs a prereq with a prereq

Explaining the target professional role

### ACPHIS Discussion:

# ACS Accreditation of IS Programs

#### Suggestions for Follow up:

- 1. Check out the ACS Accreditation Website
- 2. Contact your ACS Case Manager for a chat (email: accreditation@acs.org.au)
- 3. Craig is happy to talk with you (email: <a href="mailto:craig.mcdonald@canberra.edu.au">craig.mcdonald@canberra.edu.au</a>)
- 4. ACPHIS will prepare a report of this discussion and post it on the website (<a href="https://www.acphis.org">https://www.acphis.org</a>)